

ÉVALUATION SPÉCIFIQUE POUR L'ATTRIBUTION DE LA MENTION « SECTION EUROPÉENNE »

Baccalauréat professionnel Métiers de l'accueil

Session 2023

Épreuve orale
Durée de l'épreuve A et B : 20 minutes
Préparation : 20 minutes

A. Première partie : durée 10 min, préparation : 20 min

SUJET N°2 Document candidat

ORGANIZATION OF A VOCATIONNAL SEMINAR

The calculator is allowed.



Role play :

You work as a trainee at Hôtel Saint-Nicolas, rue Sardinerie in La Rochelle. You are the manager's assistant. Today, at the hotel reception, you have to arrange the bookings for 2 days in June for Mary Johnson's company.

Mrs Mary Johnson and her assistant are estate agents at Sotheby's (325 Wall Street – Dublin 2). They want to organize a professional seminar. They need information on your business rooms facilities, bedrooms and catering. Half-board for all. Continental breakfast included.

You are expected to :

1. Welcome Mrs Johnson and her assistant.
2. Identify their needs.
3. Make suitable proposals. Filling in the form (Annexe 1) will help you.
4. Take leave.

Enclosures :

Document 1 : Our different rooms.

Document 2 : Our catering offers

Document 3 : Our bedrooms

Annexe 1 : Fill in the form




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Document 1 : Our different rooms

ROOMS ADAPTED TO ALL EVENTS



Are you planning to come for a seminar in La Rochelle ?
The Saint Nicolas Hotel offers you meeting spaces **in a pleasant and studios atmosphere.**

Bright, spacious, modular and equipped (high-speed Wi-Fi, video projector, notepad, pens). Our 4 rooms are dedicated to your professional events + drink packages (mineral water, tea, coffee, fruit juice).

 <p>LE GRENIER</p>	 <p>LA BIBLIOTHÈQUE</p>
<p>Le Grenier : 50 m² - up to 56 people 500€ per day</p>	<p>La bibliothèque 30 m² - up to 26 people 300 € per day</p>
	 <p>SALLE SAINT-NICOLAS</p>
	<p>Saint-Nicolas 40 m² - up to 35 people 400€ per day</p>

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Document 2 : Our catering offers

	<p>The traditional service (available in a cocktail, buffet or plated service format) :</p> <p>For a real break in your day, take advantage of our service combining service and conviviality.</p> <ul style="list-style-type: none"> ◆ Starter : foie gras toasts and grilled vegetables ◆ Main course : Salmon snacked with sesame and tomato risotto ◆ Dessert : crunchy passion fruit cupcakes, salted butter caramel, mango <p>40 € per person.</p>
	<p>The “Comme à la maison” (exclusive to the Maison Saint-Nicolas) :</p> <p>Discover recipes made by chef right before your eyes !</p> <ul style="list-style-type: none"> ◆ Equivalent to 18 cocktail pieces : savoury canapés, mini-sandwiches, hot cassolettes <p>Chef homemade cooked under your eyes beef meat or salmon with mashed potatoes.</p> <p>Dessert : ice cream or homemade pie.</p> <p>60€ per person.</p>


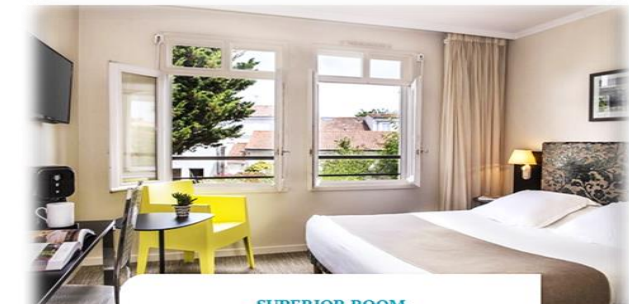
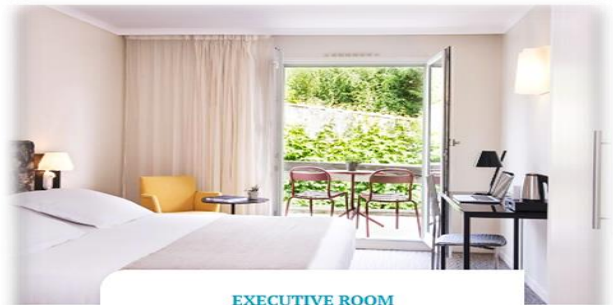
Our formulas are accompanied by drink packages including mineral water, 1/3 wine and coffee.

Carefully prepared by our team, let yourself be tempted by our breaks which offer you a real moment of relaxation :

hot drink, fruit juices, homemade cakes, biscuits and seasonal fruit.

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Document 3 : Our bedrooms

 <p>STANDARD ROOM Holidays or business trips in La Rochelle</p> <p>+ DISCOVER BOOK</p> <p>11 - 13 m² Double bed or 2 single beds 1 to 3 people</p>	 <p>SUPERIOR ROOM Relaxing and comfortable break in the city centre</p> <p>+ DISCOVER BOOK</p> <p>13 - 15 m² Double bed or 2 single beds 1 to 3 people</p>
<p>120 € per night</p>	<p>190 € per night</p>
 <p>EXECUTIVE ROOM A wonderful space to enjoy, complete with balcony</p> <p>+ DISCOVER BOOK</p> <p>15 - 18 m² Double bed (+ single bed in the Triple) 1 to 3 people</p>	<p style="text-align: center;">Services and facilities</p> <ul style="list-style-type: none"> TV with special channels Free Wifi Safe Courtesy tray with kettle MALONGO coffee machine Mineral water Bathroom with shower and bath Hair dryer
<p>210 € per night</p>	
<p>Continental breakfast included</p>	

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Annex 1 : Fill in the form



Booking n°25

Made : by phone ebooking face to face

I. Identity

Name : Surname :

Company : Position :

Address :

Mail :

Tel :

II. Rooms reservation

Type of rooms	Number of days	Price	Total
Le grenier		500	
La bibliothèque		300	
La Saint-Nicolas		400	
Total 1			

III. Catering

	Day 1		Day 2		Total
	Number	Total	Number	Total	
Traditionnal (40 € per person)					
Comme à la maison (60€per person)					
Total 2					

IV. Night Reservation

Arrival : ___/___/___ Departure ___/___/___

	Number	Unit price	Total
Standard			
Superior			
Executive			
Total 3			

V. Global invoice

Total 1 (€)	
Total 2 (€)	
Total 3 (€)	
Global amount (€)	